

Doc. No.: QP-192ENG	IRATA TECHNICIAN CODE OF CONDUCT	
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The 'IRATA Technician Code of Conduct' sets and defines the standards of behaviour and conduct required of candidates and certified IRATA rope access technicians, who are undergoing or providing IRATA rope access training, certification and related assessment activities. Breach of these terms will be subject to the IRATA complaint and appeal process.

1 STANDARD OF BEHAVIOUR

Candidates and technicians shall:

- comply with the legal and statutory requirements in the region(s) in which they operate;
- not act in any manner that may discredit IRATA or its activities;
- not make exaggerated or unjustified claims regarding their IRATA certification and skills; and
- remain vigilant and take action in terms of safeguarding themselves, colleagues and those that they may be supervising.

2 INTERACTION WITH IRATA REPRESENTATIVES

Candidates and technicians are required to behave in a professional manner in all activities associated with training, assessment and certification. IRATA expects candidates and technicians to treat all persons with dignity and respect.

IRATA staff, officers, assessors, invigilators and training staff have the right to undertake their role without fear of abuse or harassment. Physical or verbal abuse, or the threat of such abuse, will be regarded as a form of misconduct.

This code applies equally to the behaviour of candidates and technicians when:

- dealing with personnel involved in the assessments (in person, on the telephone, in correspondence); and/or
- publishing or posting comments on websites and social media.

Candidates shall not harass or bully any IRATA representative. Examples of such conduct include (but are not limited to):

- any unwanted conduct affecting the dignity of persons, which is demeaning to the individual; and/or
- bullying, including offensive, intimidating, malicious or insulting behaviour intended to undermine, humiliate or injure.

Examples of inappropriate behaviour include (but are not confined to): threats of harm (either to self or others), inappropriate written or verbal conversations, and inappropriate physical contact or physical harm.

3 INTERACTION WITH OTHER CANDIDATES

Candidates are expected to treat fellow candidates and technicians with respect and ensure that their behaviour is not disruptive and does not affect other candidates undergoing IRATA training and/or assessment.

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4 MISCONDUCT AT ASSESSMENT

IRATA regards any attempt to cheat at examination and assessment with the utmost seriousness. If there is any concern regarding the conduct of a fellow candidate, this should be brought to the attention of the assessor or invigilator as soon as is practical.

5 SUPPORTING INFORMATION

The candidate/technician shall provide accurate and truthful representations to IRATA and all other parties related to their professional work, including but not limited to:

- the submission of information on application and related forms including contact information; and
- entries in the IRATA logbook.

6 COPYRIGHT AND USE OF MATERIALS

IRATA assumes the copyright of all materials prepared for any part of the IRATA assessment and examination. Candidates/technicians must not discuss, publish or in any other way attempt to share any material which they have encountered during the IRATA assessment.

IRATA Technicians must not use the IRATA logo or trademark without the express permission of IRATA International.